

Sniegauu®

Video Crystal Ball

User Manual

■ Introduction

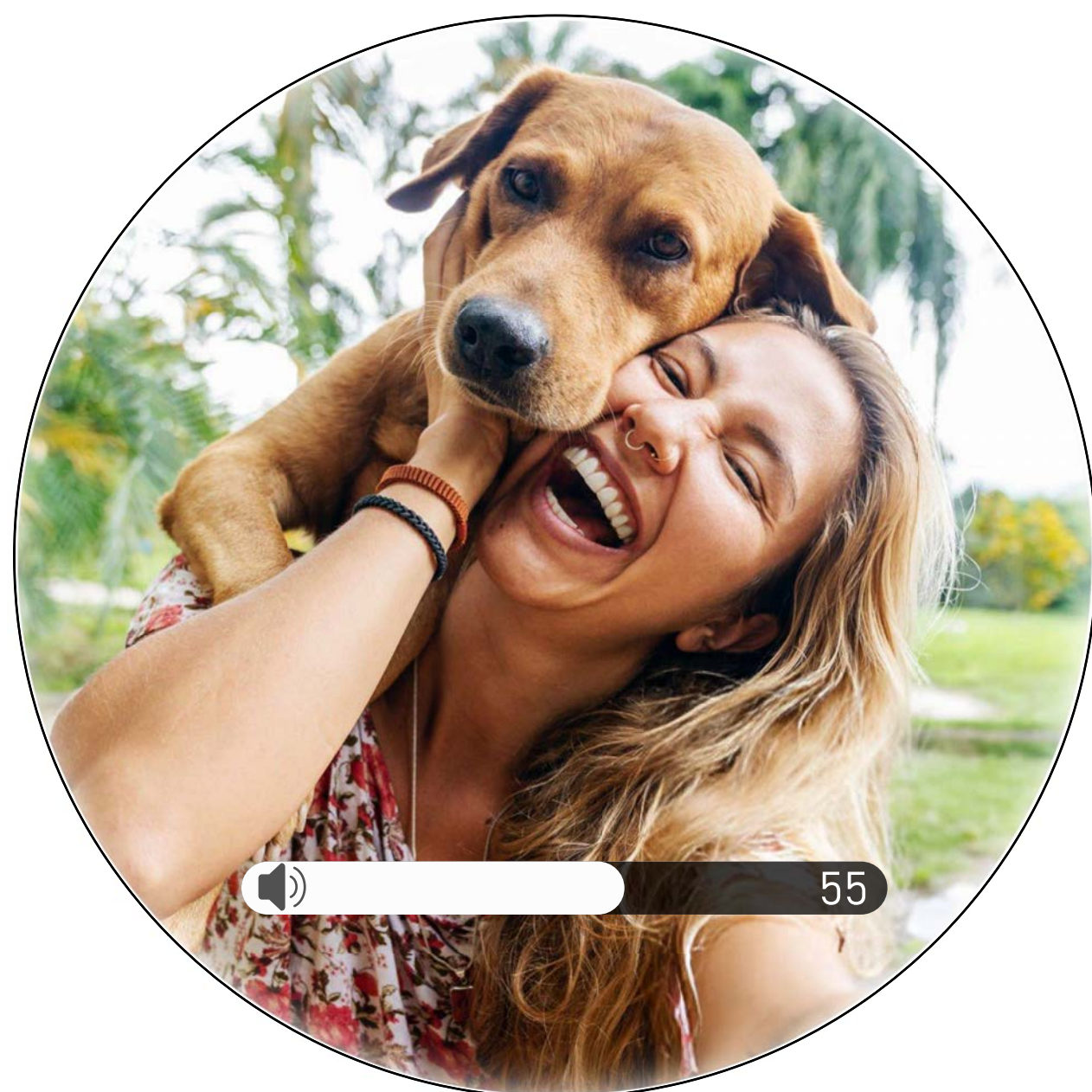
Thank you for choosing Our Sniegauu® Video crystal ball: Custom Video Sphere.

This innovative device allows you to relive your most cherished memories through video playback in a stunning crystal sphere.

■ Features

- Plays personalized videos inside a beautiful crystal sphere
- Supports MP4 videos with 1:1 aspect ratio
- Immersive 360° surround sound
- Easy video transfer via USB-C connection
- Portable and elegant design

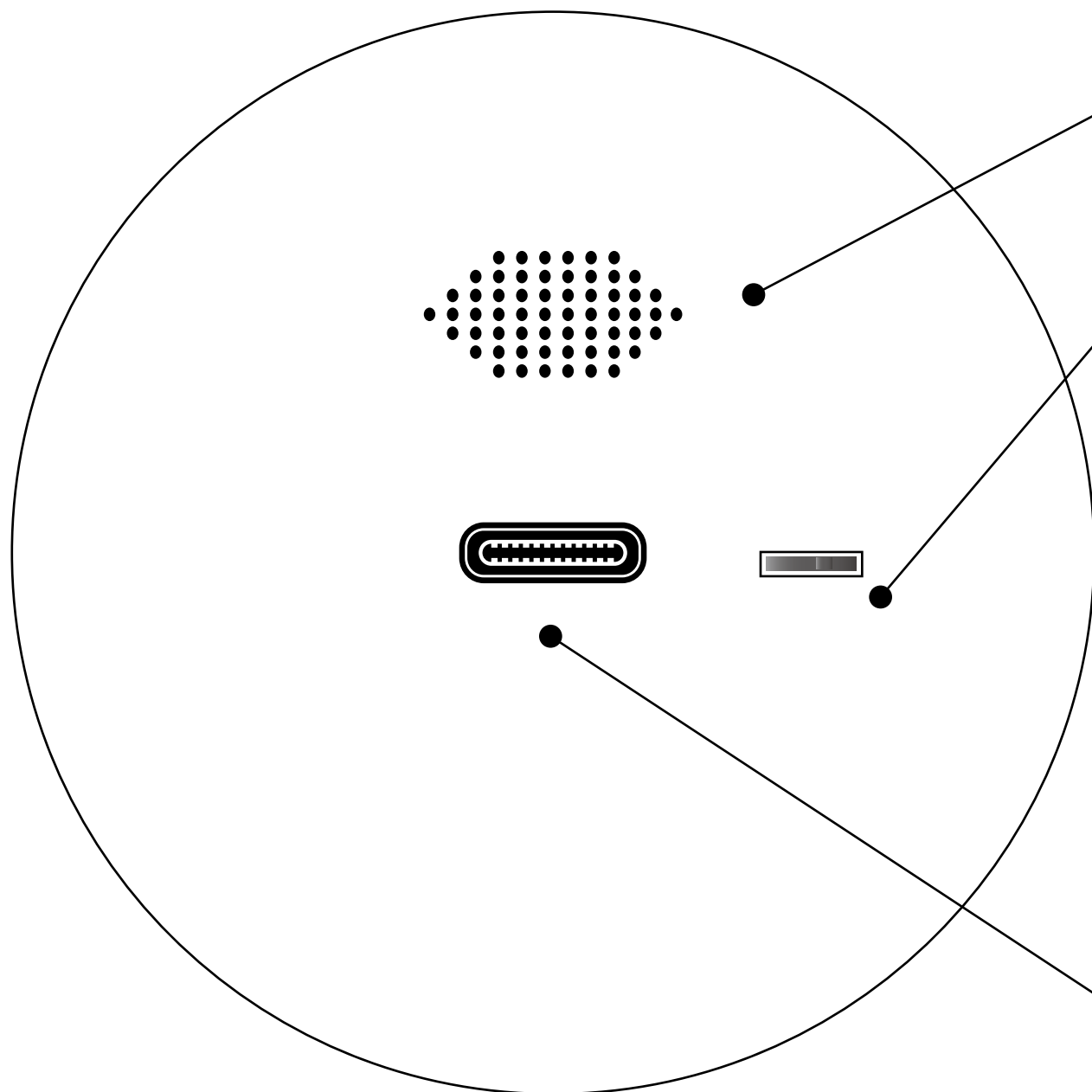
■ Product Specifications and Operations



Front view

Specifications

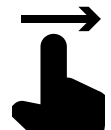
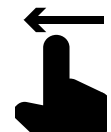
Screen: Round HD Display
Resolution : 480 *480 pixels
Material: ABS plastic, Glasses
Dimension: Diameter 70mm (2.76inch)
Storage: 4GB Memory Capacity
Battery: Capacity: 800mah
Battery Life: 2-4 hours(depends on play back content)



Back view

Speaker

Multi-position toggle switch

-  Press and hold: Turn on/off
-  Slide to the right: Next video
-  Press and hold to the right: Decrease volume
-  Slide to the left: Prev video
-  Press and hold to the left: Increase Volume

USB Port

[Charging, import video]

■ Care & Maintenance

- Wipe the crystal surface with a soft, dry cloth.
- Do not expose to water or extreme temperatures.
- Store in the protective pouch when not in use.

■ Support & Warranty

Your Video Orb includes a 12-month limited warranty. For setup questions, troubleshooting, or other information, Please contact: szsuyimai@outlook.com

■ How to add your videos?

■ Step 1: Connect to Computer

Ensure the Video Orb is turned off. Use the supplied USB-C cable to connect the Video Orb to your computer.

■ Step 2: Transfer Video to Video Orb

- Press and hold the toggle switch to power on the Video Orb.
- Your computer will detect the Video Orb as a removable drive.
- Copy the video file into the Orb's “Video” folder.
- Safely eject the Video Orb from your computer when the transfer is complete.

■ Video Requirements

- Format: MP4
- Aspect Ratio: 1:1 (square)
- Resolution: 480 X 480P
- Codec: H.264
- Recommended Video Length: 10-30 seconds. This duration ensures smooth playback and enhances the overall experience.

■ How to Convert Your Video by Using CapCut

- Preparation:** You will need a Windows computer.
- Download CapCut:** Make sure to install the CapCut app on your Windows computer.



Critical Compatibility Note:

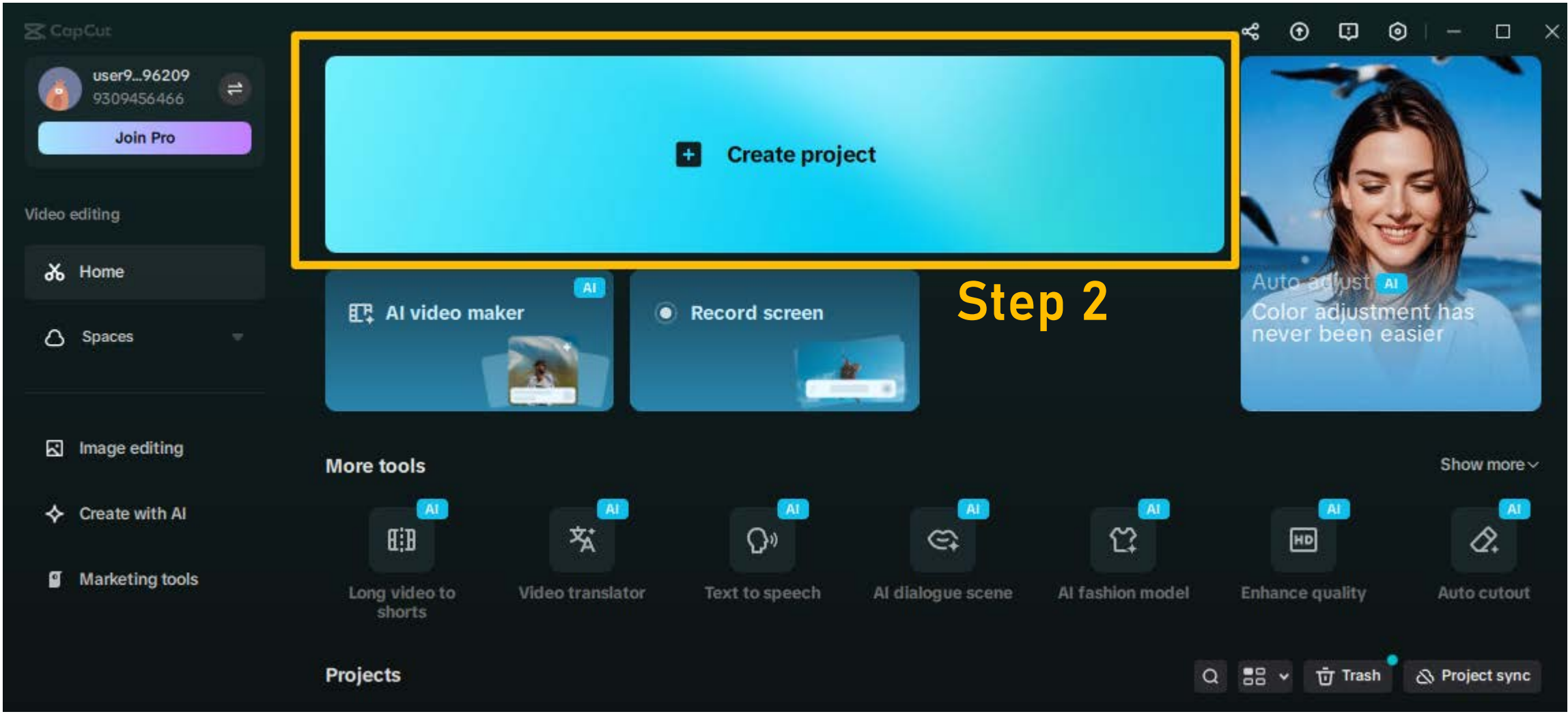
- The Video Crystal Ball only supports video file imports from **Windows computers**.
- Mac computers** are not supported.
- Attempting to import videos using a Mac computer may cause the Video Crystal Ball to freeze.

■ Step 1: Open CapCut

Launch the CapCut app on your computer.

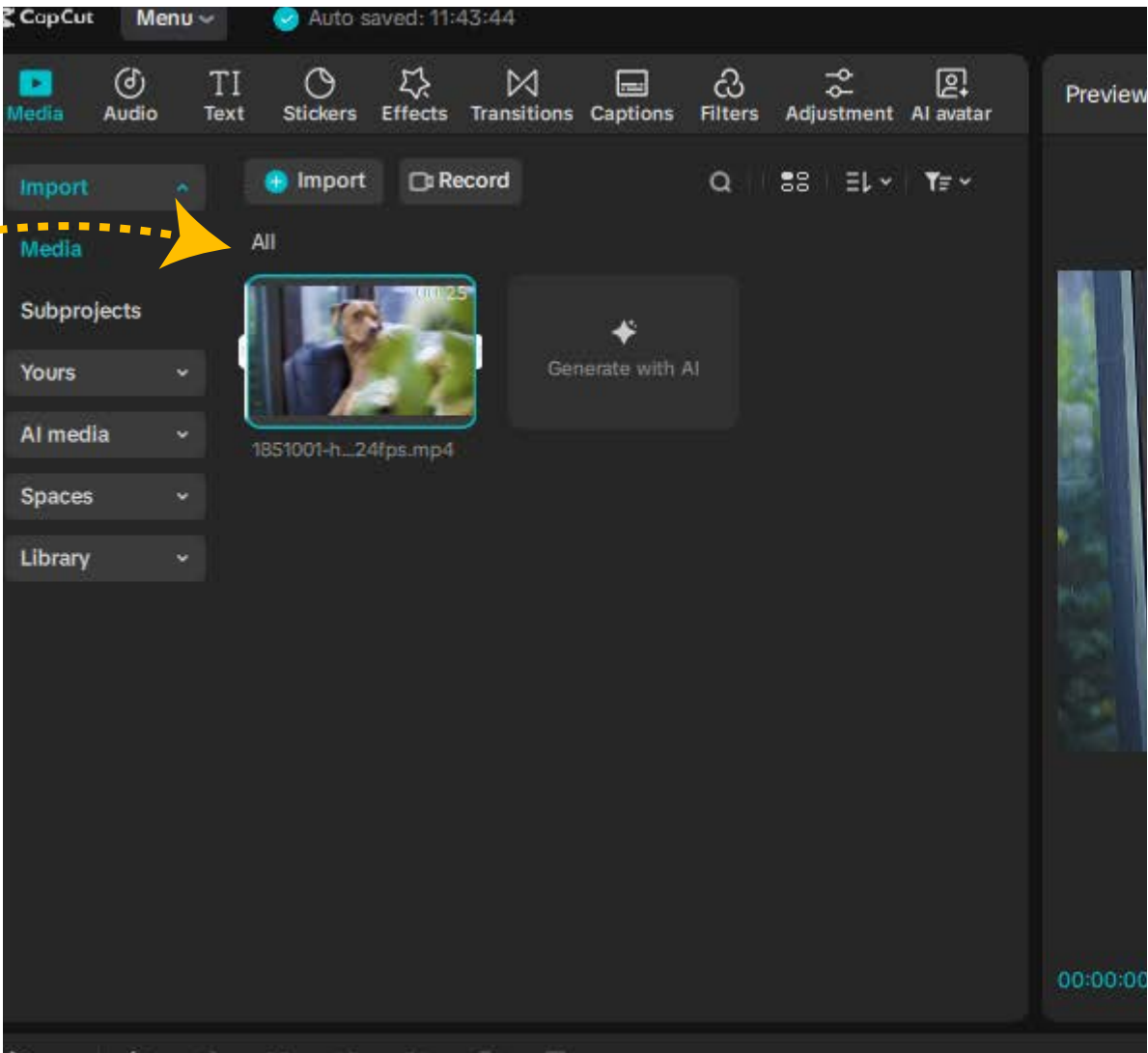
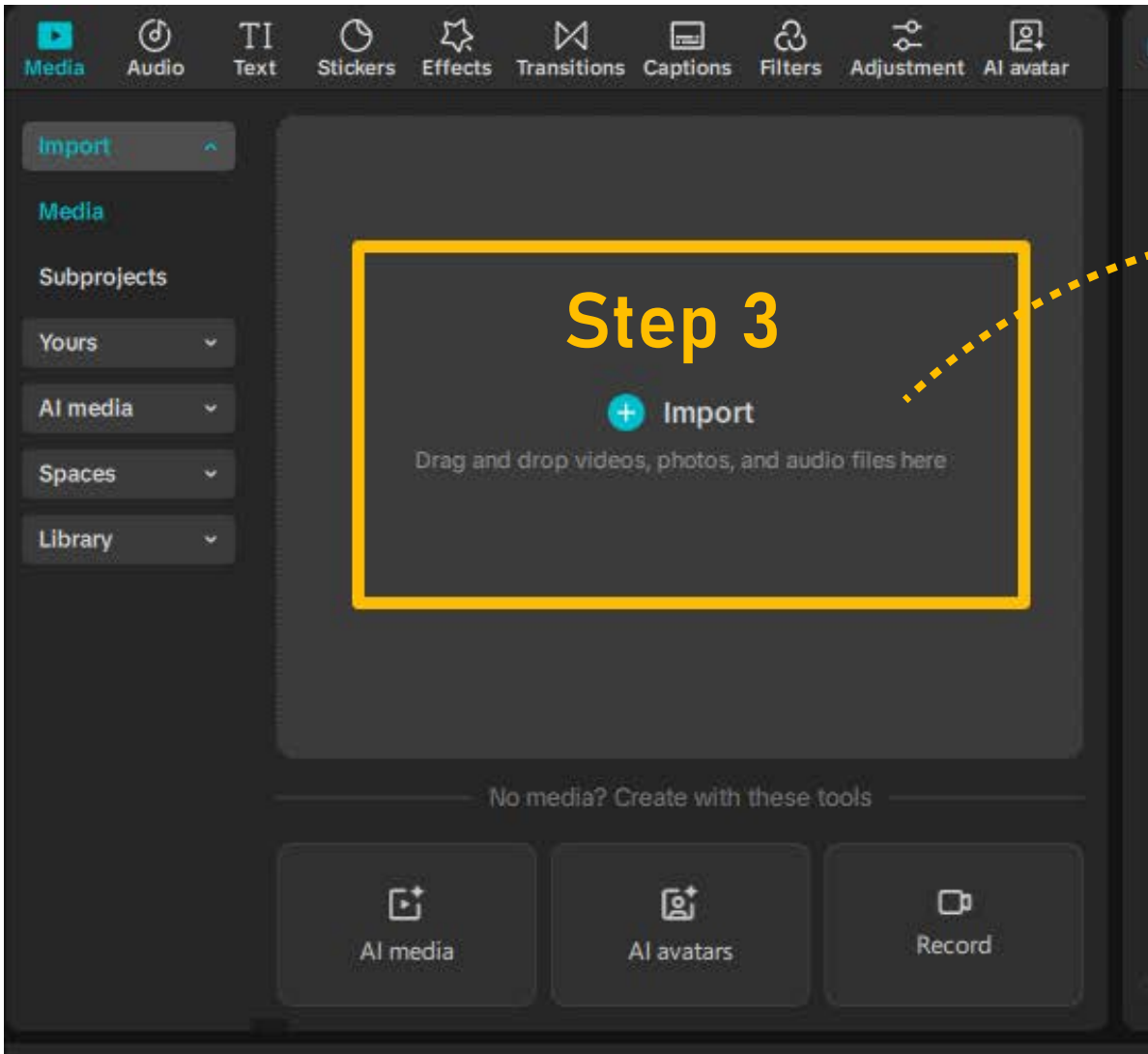
■ Step 2: Create a New Project

Tap on the Create Project button to start a new editing session.



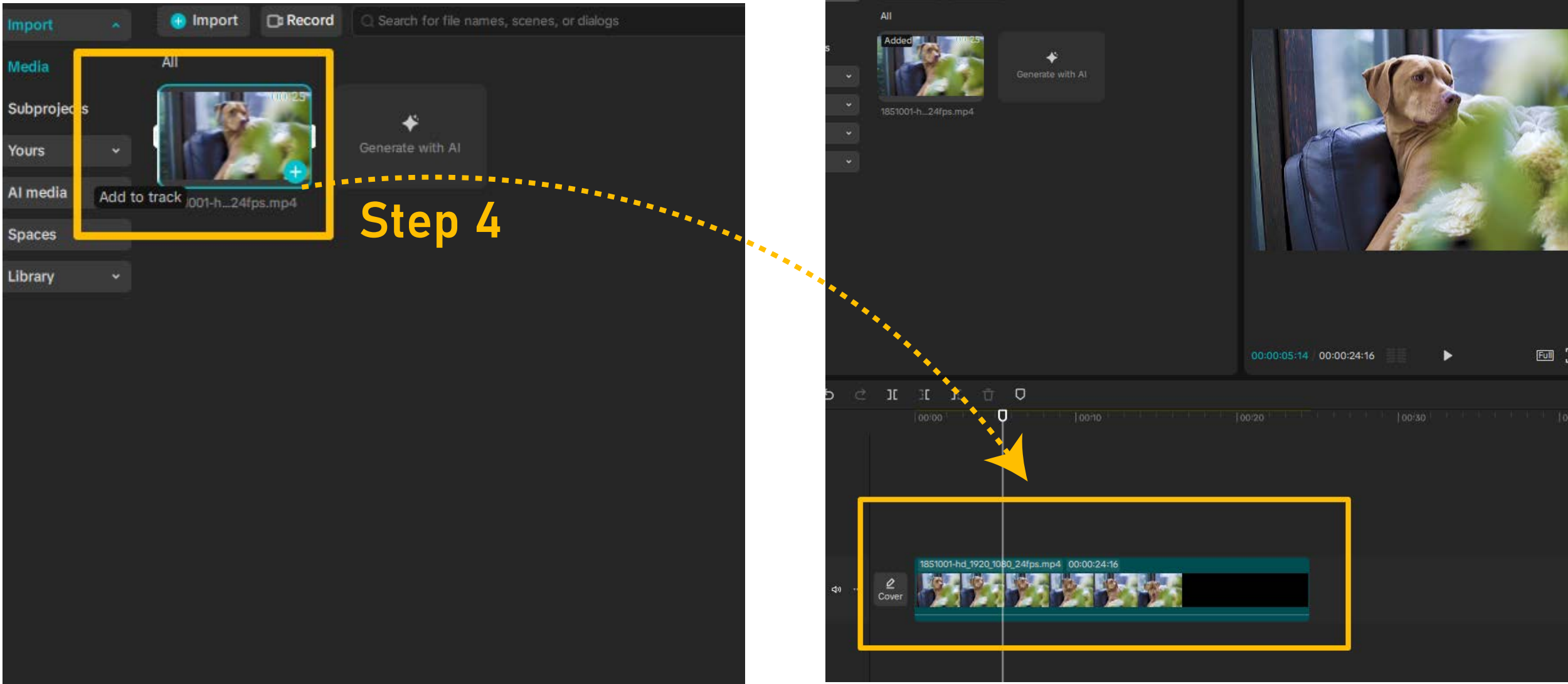
■ Step 3: Import Your Video

Select the video you want to convert from your gallery and tap Add.



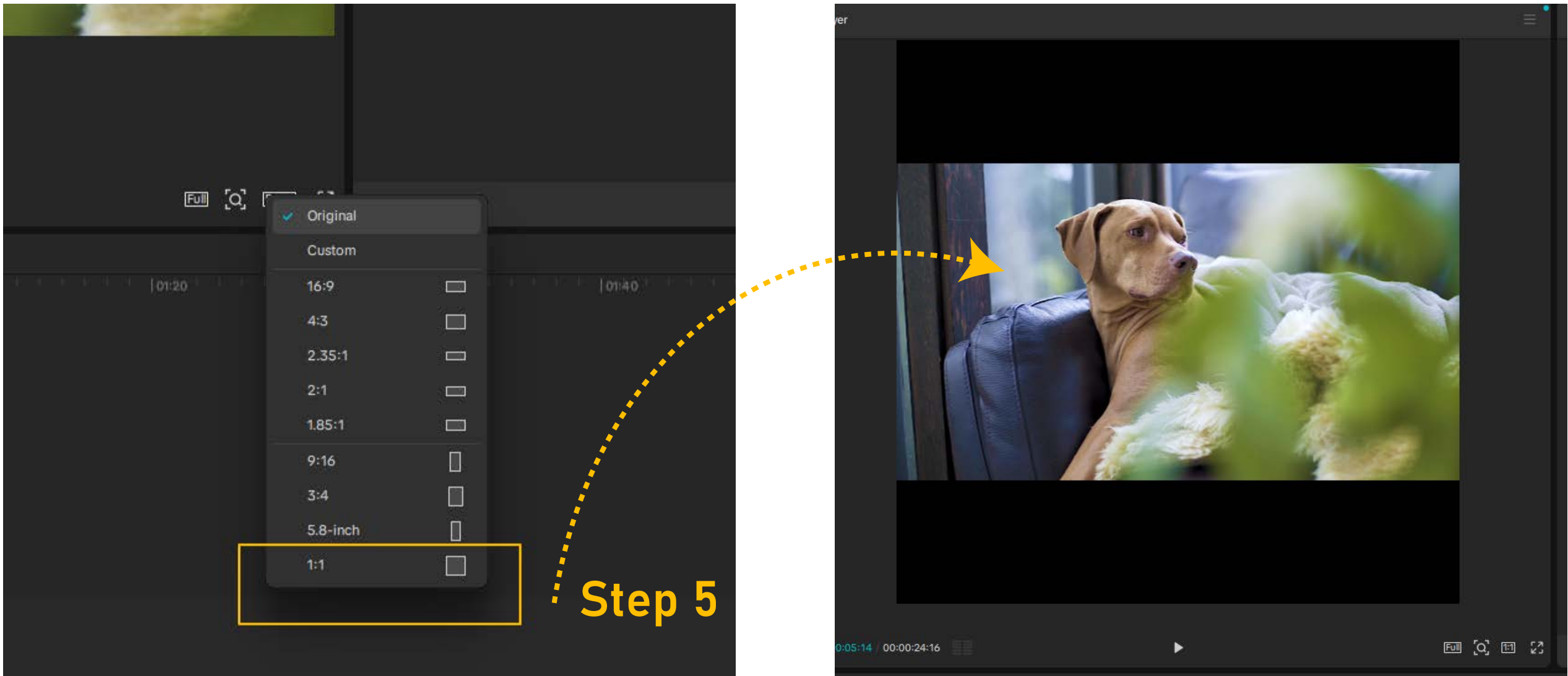
■ **Step 4: Add the Video to Track**

After importing, ensure the video is added to the timeline track at the bottom of the screen.



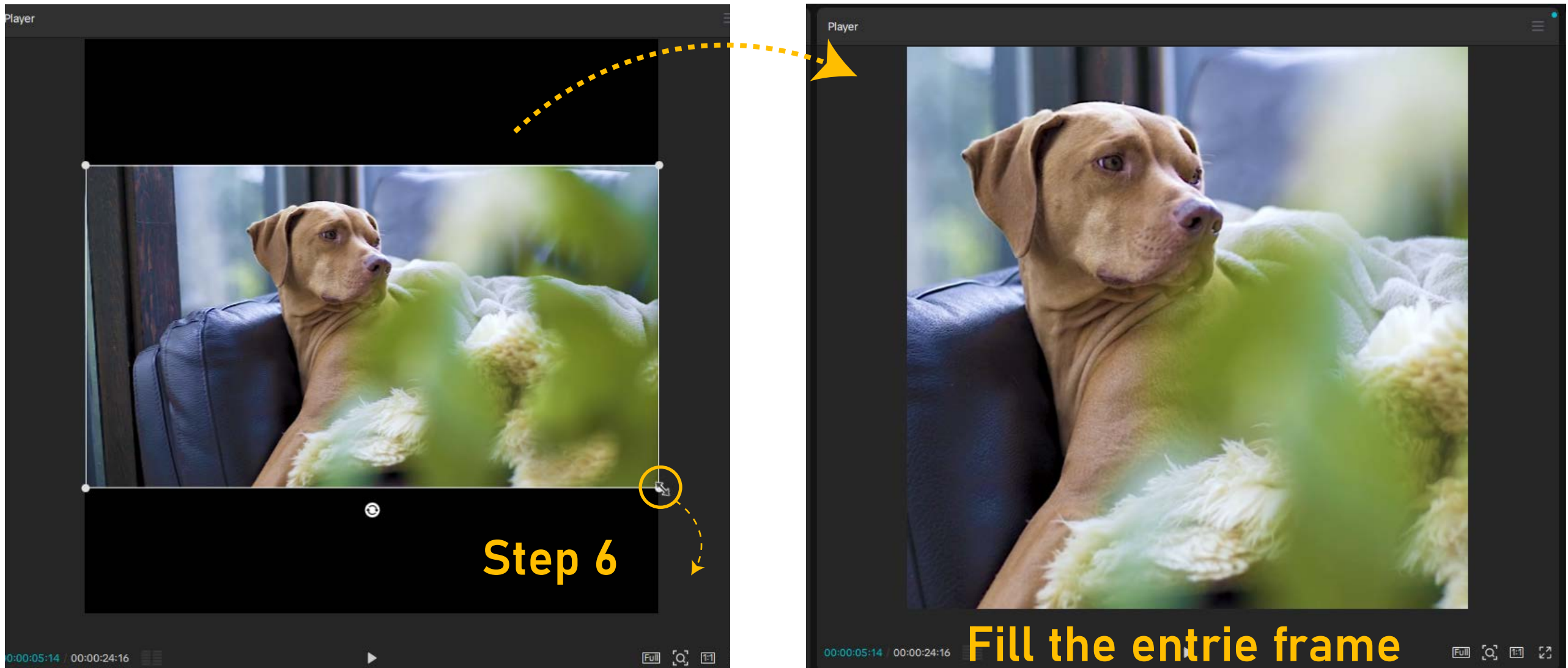
■ **Step 5: Choose Aspect Ratio**

Select the 1:1 aspect ratio to adjust the video frame to a square format.



■ **Step 6: Adjust Video Position (💎Important💎)**

Click and hold the edges of the video to resize it. Drag to scale the video until it fills the entire frame.



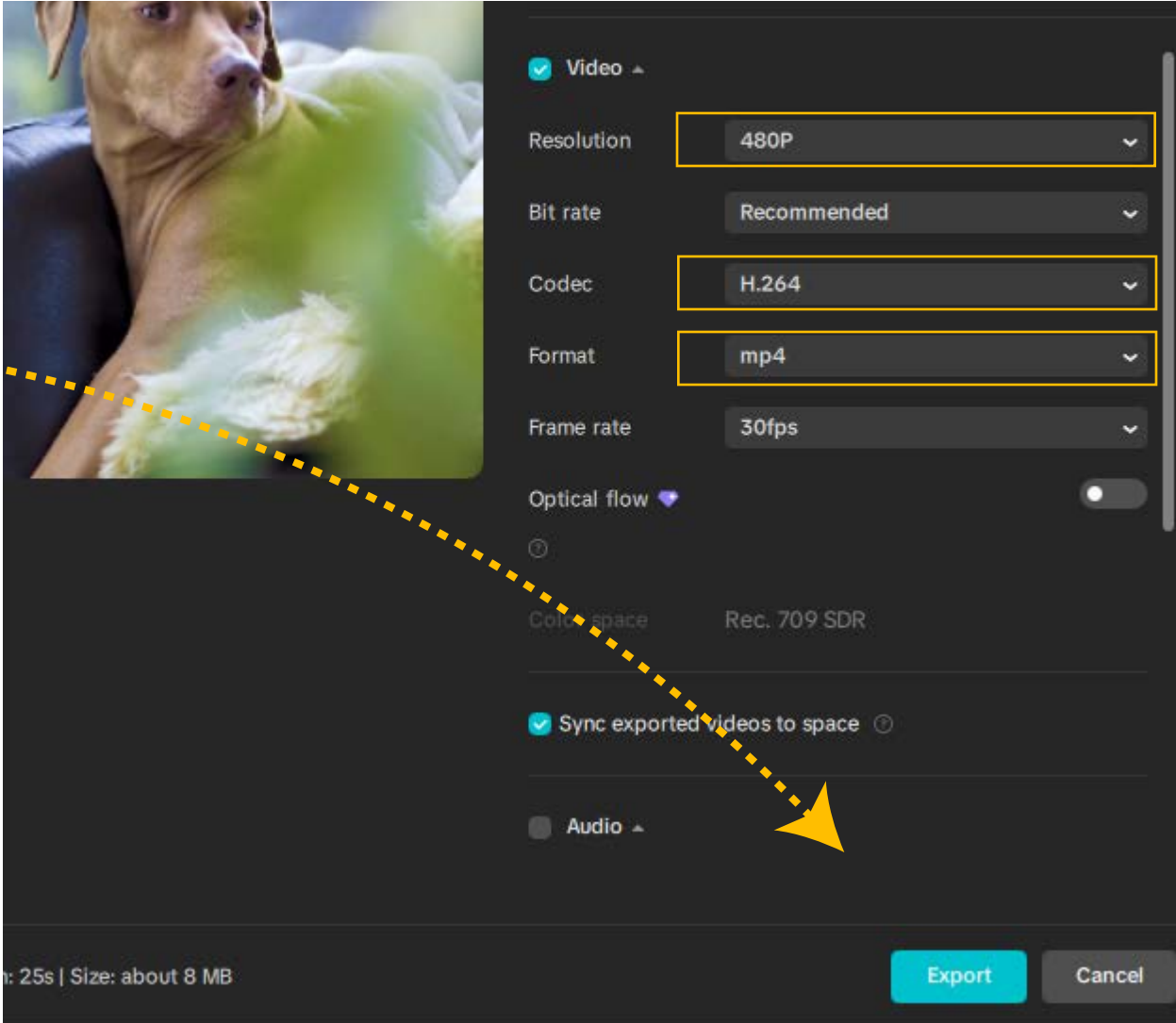
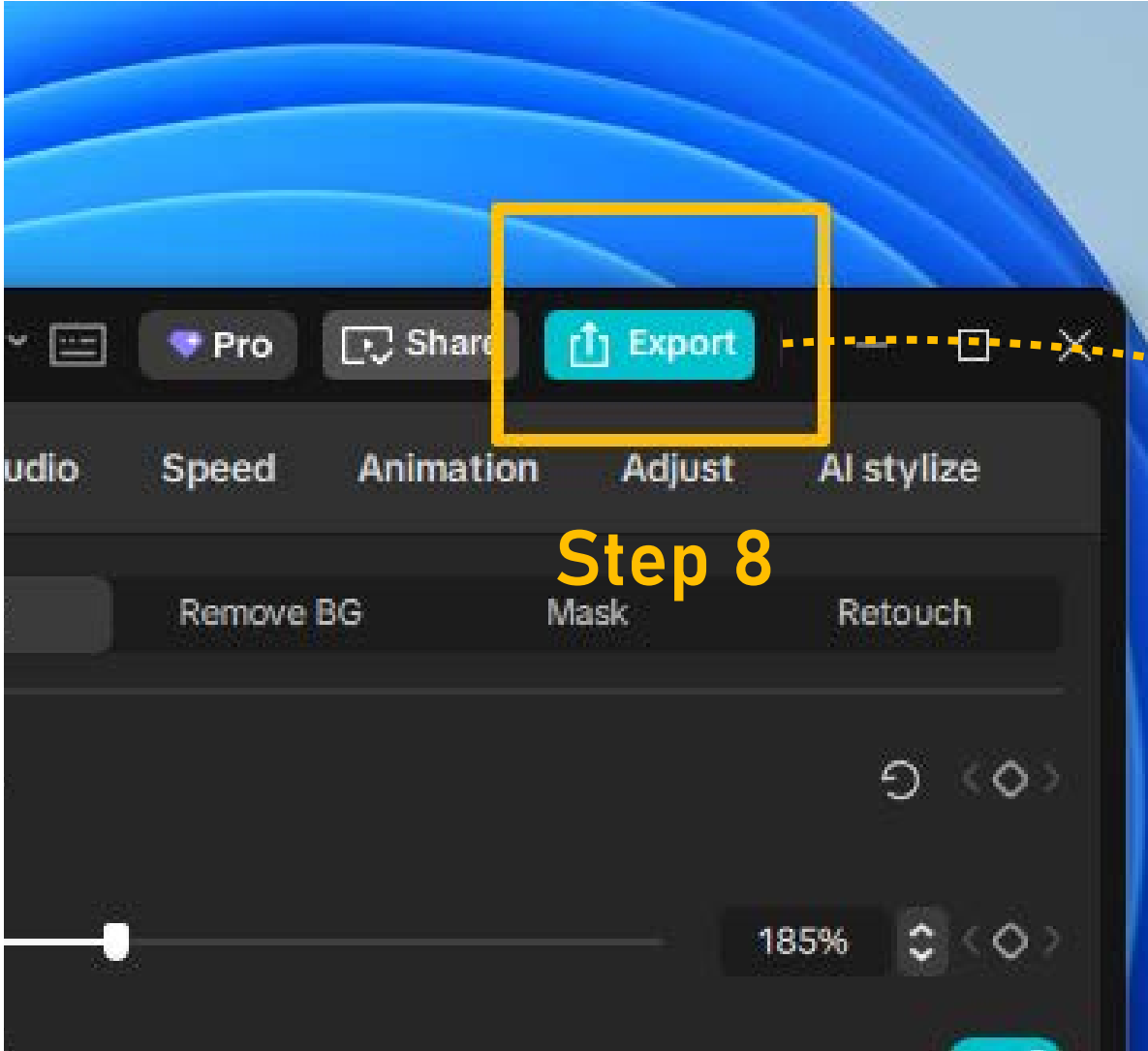
Important Tip: If the video does not fill the entire frame, the Video Orb may not play it.

■ **Step 7: Preview Your Changes**

Tap on the Play button to preview how your video looks in the 1:1 format. Adjust the video position to center the main subject for optimal viewing.

■ **Step 8: Export Your Video (💎Important💎)**

Once you're satisfied with the adjustments, tap on the Export button in the top right corner.



Important Tip: Ensure the exported video is in **MP4 format | H.264 | 480 X 480P.**



Click to check
Tutorial Video

<https://www.youtube.com/watch?v=VuM-AWinAU4>

■ **Troubleshooting**

1. Video Orb Won't Power On

Ensure the device is charged using a DC 5V charger. Note that there is no charging indicator when the device is off. To check the battery level, power on the device; the display will show the battery status.

2. Video Orb Fails to Connect to Computer

If the connection is loose, try a different USB port on your computer or use a different USB cable. Please note that it may take 3 to 30 seconds for your computer to recognize the Video Orb as a removable disk.

3. Videos Not Playing on Video Orb

If you've imported videos but they aren't playing, check the format. The Video Orb only supports MP4 format, H.264.

4. What to Do if the Video Crystal Ball Won't Play Videos or Freezes?

Please connect the device to a Windows computer. When a removable disk appears, format it. After formatting, create a new folder named "video" in the root directory. Then, copy your newly formatted videos into the "video" folder.